EXHIBIT 60

BLENDTEC744423

2 of 2

Tech: Good afternoon, thank you for calling Blendtec customer service, my

Document 26-60

name is Marilyn. How can I help you?

Customer: Yes, I sent in my Blendtec, or I sent in a picture and filled out a recall

information, probably like two months ago and I still haven't got a

replacement.

Tech: Okay, do you have the serial number for the blender?

Customer: No, I don't have that on me right now.

Tech: Okay, you meant to call Blendtec or Blend Jet?

Customer: I guess I'm not sure now.

Tech: Because you are calling about like the, the portable blender?

Yeah. Yeah. Customer:

You have the wrong number, you called Blendtec. Tech:

Customer: Okay, that's what I wondered. Alright, thank you so much.

Tech: No problem, have a good day.

Customer: You too. Bye.

Tech: Bye.